

ALL MEMBER PARTICIPANTS RECEIVE...

RETURN-TO-WORK OPTIONS PROGRAM



The assistance I received from R.O.I.I.® Select with an L&I issue was beyond helpful. The return on my investment has paid for itself.

—Mark Anderson, Owner,
Mark Anderson Construction, Inc.,
Kennewick

UNIQUE OPTIONS RESULT IN BETTER OUTCOMES FOR ALL

One of the things that make R.O.I.I.® Select unique is our Return-to-Work Options (RTWO) program. We are committed to providing better outcomes for all parties involved during the claim process—because when the end goal is a positive outcome, everyone wins.

A good outcome begins by keeping an injured worker engaged in the recovery process and connected with their employer. The RTWO program team recognizes that no two claims are alike, and it's their ability to be creative with return-to-work options that sets R.O.I.I.® Select apart.

No other retro program offers these services, at no additional cost, to member participants.

RETRAINING ASSISTANCE PROGRAM (RAP)

RAP is an innovative return-to-work solution that aims to break L&I's vocational retraining cycle, which from



start to finish can take five to six years to complete, and often results in injured workers doing jobs they have been

restricted from so they can continue to support their families.

R.O.I.I.® Select's Vocational Rehabilitation Coordinator (VRC) meets with the worker and medical provider to discuss return-to-work options at the job of injury (JOI). If the medical provider deems the worker unable to return to the JOI, the VRC, employer, worker and medical provider review other return-to-work options.

If the worker needs training for a new job, R.O.I.I.® Select reimburses the employer for the workers' full wages and benefits during the retraining. If the employer is willing to provide formal classroom retraining as a return-to-work option, tuition will also be reimbursed.

See RAP testimonial on page 8.

ON-THE-JOB TRAINING (OJT) RETRAINING PROGRAM

Sometimes formal classroom retraining is simply not the right option for an injured worker. Some people learn better when



they're on the job, receiving valuable hands-on skills, face to face.

This is where R.O.I.I.® Select's Return-to-Work Options OJT Retraining

program comes in.

As workers' comp experts, the R.O.I.I.® Select team recognizes not all workers are the same. That's why it's important to be flexible and provide a variety of return-to-work options that allow the injured worker to achieve the best claim outcome.

Instead of offering formal classroom retraining, the OJT Retraining program matches qualified workers with Return-to-Work Host Employers. Host employers provide complete on-the-job retraining which allows the worker to become fully invested in the return-to-work process, thus improving the likelihood of a successful return-to-work experience.

The OJT Retraining program also provides full wage reimbursement to host employers as well as funds that can be applied to retraining costs.

KEPT-ON-SALARY PROGRAM

R.O.I.I.® Select member participants are required to pay injured workers their full wages and



benefits for a minimum of 30 working days when their medical provider has restricted them

from all work.

In certain circumstances, and at R.O.I.I.® Select's sole discretion, when an injured worker's medical provider has not released them to any work after 30 days, R.O.I.I.® Select will reimburse the employer for all days beyond the initial 30 days when they agree to keep the injured worker on full salary until they are released to any work.