

Health Insurance

Did you know?

Tip of the Month

As a Regence BlueShield health care participant through the BIAW Health Insurance Program, you can evaluate and review doctors, facilities and other health care providers AND see reviews posted by other members.

Regence BlueShield's newest feature allows participants to see feedback from thousands of other members who have rated doctors in their area and makes the task of finding a doctor that much easier.

To write a review, just login to MyRegence at www.regence.com and go to "view claims" under the My Navigator tab anytime you receive health care from a provider or medical facility. You can post numerical ratings as well as your own comments. When you review a provider, your review is published on that provider's detail page. To see the results of your review, just click on a provider's name in either your claims page, or when you're searching for a doctor through the Provider Search.

Categories you can rate include: Ease of making an appointments; Helpfulness and courtesy of staff; Communication with the provider; Wait time; Condition of the facility; Overall satisfaction

To find out more about this new feature or for more information about the BIAW Health Insurance Program, call EPK & Associates at (800) 545-7011 ext. 6.