



R.O.I.I.® SELECT CLAIM REPRESENTATIVES

Match the **FIRST LETTER** of your company with the **CLAIM REPRESENTATIVE** below:

- A, W..... Melissa UpholdExt. 162melissau@biaw.com
- B, G, Y, Z.....Ryan Legaspi.....Ext. 121 ryanl@biaw.com
- C, L, X.....Ibis Myers.....Ext. 124 ibism@biaw.com
- D, J, K, R..... David DuceyExt. 131davidd@biaw.com
- E, H, UDawn Peterson.....Ext. 154dawnp@biaw.com
- F, N, V.....Alison BracketExt. 164alisonb@biaw.com
- I, M, Q, #s..... Amy SuttonExt. 127 amys@biaw.com
- P, T.....Anh Tran.....Ext. 138 anht@biaw.com
- O, S.....Deondra Cooley.....Ext. 120deondrac@biaw.com
- Ben Bower, R.O.I.I.® SELECT Claim SupervisorExt. 117 benb@biaw.com

R.O.I.I.® SELECT SERVICES AND ADMINISTRATION

- Mark Shaffer, Insurance Programs Director..... x111.....marks@biaw.com
- Jenn Kavanaugh, Administrative Services Directorx123.....jennk@biaw.com
- Kristeen Johnson, Director of Risk Management.....x119.....krisj@biaw.com
- Bob White, R.O.I.I.® Select Safety Services Directorx109.....bobw@biaw.com